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# **Entuity for BMC TrueSight Operations Management v22.0 Patch Notification P09**

January 09, 2026

# Technical Bulletin January 09, 2026

Version 2026.01.09

We are pleased to confirm the availability of patch P09 for Entuity v22.0, which has now been certified for customer use; further details of the benefits to be gained from this patch are set out in the table below.

## Latest Patch Details

### Improvements and Fixes in P09

Please refer to the [Knowledge Base](#) on the Entuity Help Center for help and information on functionality added in this patch.

Functional Area	Description
Autodiscovery	Fixed an issue where discovery profiles were not running according to schedule.
Configuration Management	Fixed an issue where supported transfer methods for configuration management tasks selected while adding an asset to management would receive an error stating the selected method is not supported.
Dashboards	Fixed an issue where custom dashboards with two topological map dashlets would mirror the overlay settings selected on one to the other map, not allowing variance in displays.  Improvement to the Open Web App Incidents Pie Chart dashlet to display the count of open incidents more accurately.
Database Monitoring	Improvements made to polling performance to improve runtime efficiency.  Improvement to collect additional metrics to schema instances such as average query time and increased accuracy of connection and memory metrics.  Improvement to collect additional metrics on Oracle Databases such as Lock Contention Rate, Remaining Log Space, and Slow queries on the database instance level.
Events	Fixed an issue where warning threshold breaches for low logical volume free space would state the incorrect threshold value in the event message details.

REST API	Improvement to Asset Management REST API where redundant attributes do not need to be supplied such as the SNMP version if a shared credential is used that specifies the SNMP version.
Security	Improvement to have a warning message displayed in the web interface when creating a new access token that grants admin permission.  General security improvements.
UI	Enhancement to View Filtering to allow "contains" behavior for partial substring matching.
User Defined Poller	Fixed an issue where objects created from User Defined REST Pollers could be removed from Services they are a part of when the poller is modified.
Virtualization	Fix an issue where all Site-to-Site VPN Peers may not have been identified on Meraki Controllers under management that have more than 1 Organization with Site-to-Site VPN Peers configured.  Improvement to AWS monitoring which now includes support for Restricted Regions.  Improvement to Nutanix Prism monitoring to add support for VM snapshots

## Device Support Improvements & Fixes

Collector	Release Notes
Cisco UCS CIMC (SNMP)	New Device Support <ul style="list-style-type: none"> <li>Cisco UCS S-Series</li> </ul> <p>Fixed an issue that could cause some batteries to show as "Not Present" due to ID conflicts.</p> <p>Please note that due to ID changes to correct conflicts some objects may show as missing.</p>
Cisco UCS C (REST)	Improvement to polling performance by removing redundant requests and that subsequent requests are not sent once one in the section fails.
Cisco UCS Manager (XML)	Fixed an issue where memory units with uncorrectable errors would not create an event.

Dell Compellent (REST)	Fixed an issue where incidents were raised for low SSD endurance remaining on HDD physical disks incorrectly.
Dell iDRAC (REST)	<p>New Device Support</p> <ul style="list-style-type: none"> <li>Dell PowerEdge XE 14<sup>th</sup> – 16<sup>th</sup> Gen Servers</li> </ul> <p>Improvement to support monitoring of GPUs.</p> <p>Fixed an issue where fan readings may display a negative value incorrectly.</p> <p>Fixed an issue where on certain servers not all batteries were monitored correctly, and some part information may not be collected on certain disk controllers.</p>
Dell iDRAC (SNMP)	<p>New Device Support</p> <ul style="list-style-type: none"> <li>Dell PowerEdge XE 14<sup>th</sup> – 16<sup>th</sup> Gen Servers</li> </ul> <p>Improvement to support monitoring of GPUs.</p> <p>Improvement to state detail messaging for various components.</p> <p>Fixed an issue where on certain servers not all batteries were monitored correctly.</p>
Dell ML3 Tape Library (REST)	Fixed an issue where Logical Disks would occasionally not populate with State Detail.
Dell MX Chassis (REST)	Fixed an issue where certain components may show as missing due to blade server subcomponents sometimes showing as being nested within the main enclosure.
EMC Data Domain (SNMP)	Fixed an issue where SNMP timeouts would cause missing component events.
EMC Isilon (REST)	<p>Fixed an issue where certain battery statuses would cause an Unknown Component State event.</p> <p>Improved alert capabilities for nodes in a read-only error state.</p>

EMC Isilon (SSH)	<p>Improvement to now include monitoring of boot drives as physical disks.</p> <p>Fixed an issue where some memory modules were not monitored due to ID conflicts.</p> <p>Please note that due to ID changes to correct conflicts some objects may show as missing.</p>
HP iLO (REST)	<p>New Device Support</p> <ul style="list-style-type: none"> <li>• HP ProLiant Gen 12 servers (iLO 6)</li> <li>• HP Alletra 4XXX</li> </ul> <p>Improvements to logical disks to detail the physical disks from which they are created.</p> <p>Improvements to fiber channel IO modules and SFPs to gather more information when available, such as MAC Addresses, signal status and among others.</p> <p>Fixed an issue where certain battery failures would not trigger an incident.</p> <p>Improvement to display more detailed statuses on physical disks where applicable such as Communication Failure, Erase Failed, Not Supported, etc.</p> <p>Fixed an issue where some logical disks may not be discovered or would be duplicated due to ID conflicts.</p> <p>Please note that due to ID changes to correct conflicts some objects may show as missing.</p>
HP Integrity (SSH)	<p>New Collector</p> <ul style="list-style-type: none"> <li>• HP Integrity (SSH)             <ul style="list-style-type: none"> <li>○ Supports HP Integrity MCg90x Servers</li> </ul> </li> </ul>
HP MSA (SSH)	<p>New Device Support</p> <ul style="list-style-type: none"> <li>• HP MSA Gen 6 Storage Arrays</li> </ul> <p>Improvements to storage performance metrics on the enclosure, logical disks, volumes, and physical disks as well as collect additional part information on controllers where applicable.</p> <p>Fixed an issue where port speed may not be displayed properly.</p>

HP Nimble (REST)	Fixed an issue that resulted in incorrect LUN latency values within the Entuity UI due to conversion units differing.
IBM OS400 (SSH)	Improvement to now include Busy % metric for disks within the State Detail stream with a threshold of 80% to raise events.
Intel Servers (REST)	Improvement to polling performance by removing redundant requests and to various numeric values that may not have been displayed correctly.
IBM/Lenovo XClarity CMM (REST)	<p>Improved component nesting and status accuracy. Added firmware versions and improved gathering of serial number information on I/O modules.</p> <p>Added additional disks and improved accuracy of capacity calculations.</p>
IBM/Lenovo XClarity IMM (REST)	Improvement to support predictive failure alerts on physical disks.
NetApp E-Series (REST)	<p>New Device Support</p> <ul style="list-style-type: none"> <li>• Lenovo ThinkSystem DE, F, and H Storage Systems</li> </ul> <p>Improvement to now include predictive failure alerts on SSD physical disks and support the additional connection method through port 8443 for the Web Services Proxy API.</p>
NetApp (REST)	<p>New Device Support</p> <ul style="list-style-type: none"> <li>• NetApp AFF A250</li> <li>• NetApp AFF A320</li> <li>• NetApp AFF A700s</li> <li>• NetApp AFF A800</li> </ul> <p>Improvements made to sensors, fan readings, and storage pool performance metrics to be gathered and displayed more accurately.</p> <p>Improvements to gather additional IO and SFP modules information when available and corrected an issue where certain modules may not have been monitored due to ID conflicts.</p> <p>Improvements made to accommodate enclosures with shared environmental components such as fans, power supplies, and other environmental components, to accurately monitor components without duplication.</p> <p>Please note that due to ID changes to correct conflicts some objects may show as missing.</p>
Solaris (SSH)	<p>New Collector</p> <ul style="list-style-type: none"> <li>• Solaris (SSH)</li> </ul> <p>Supports Solaris 10 &amp; 11 for hardware monitoring of various Oracle/Solaris servers that do not have ILOM or XSCF interfaces.</p>

Supermicro BMC (REST)	Fixed an issue where empty results received for certain component types could cause a polling failure of the device; improvements made to manage errors more gracefully to allow the device to complete polling.
Supermicro BMC Nutanix Prism (REST)	New Device Support <ul style="list-style-type: none"><li>Nutanix NX Gg Nodes</li></ul> Fixed an issue where fans may not populate in certain cases, and disk controllers may be duplicated incorrectly.
OS Linux (SSH)	Fixed an issue that resulted in incorrect service display names.
OS Windows (WinRM)	New OS Support <ul style="list-style-type: none"><li>Windows Server 2025</li></ul>

## Notes

Entuity recommends that all servers in a multi-server configuration run the same patch version. It is recommended to merge your deployed EMS project with the latest one in the patch after installation to ensure any fixes or new events/incidents within the EMS system are deployed.

## Downloading Patches

Patches for all supported platforms are available from the Entuity FTP site, and the Product Downloads section of the BMC Support Central site (<https://www.bmc.com/support/support-central.html>).

The Entuity FTP site is arranged into separate directories for each version, operating platform, and patch number. Each directory also includes a readme file and any other relevant documents, including checksums, which you are advised to verify before applying each patch. Patches must always be applied via the Patch Installer, which will ensure they are applied in a consistent and reliable manner.

Access to the BMC patches on the Entuity FTP site requires a valid username and password that can be obtained from BMC Support. For added security, the FTP site requires connection via SFTP.