ENTUITY
SOFTWARE™

Entuity for BMC TrueSight Operations Management v22.0 Patch Notification P12

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Version 2026.11.04

We are pleased to confirm the availability of **patch P12** for **Entuity v22.0**, which has now been certified for customer use; further details of the benefits to be gained from this patch are set out in the table below.

Latest Patch Details

Improvements and Fixes in P12

Please refer to the Knowledge Base on the Entuity Help Center for help and information on functionality added in this patch.

Functional Area	Description
Configure/Installation	Enhancement to now include an option to enable legacy TLS_RSA_* cipher suites. On upgraded systems this is true by default to preserve existing connections, on new systems the default is set to false.
Security Enhancements	Fixed an issue whereby credential information could appear in discovery log files. Now only a numeric identifier will appear.
UI	Fixed an issue whereby certain regular expressions would not be matched when used to search.
User Defined Polling	Improvement to proxy configurations where users can now define host exceptions, wildcards, or local addresses in entuity.cfg via the -Dhttp.nonProxyHosts parameter. e.g., -Dhttp.nonProxyHosts=localhost|127.*|*.internal.example.com Fixed an issue whereby multi-step User Defined Pollers could lose interpolated values in their API paths during editing.
Virtualization	New functionality where users can now override VMware polling to skip the ESXiNetFolder that persists through patch upgrades through a new configuration setting in entuity.cfg. e.g., [vmware] skipESXiNetFolder=true Fixed an issue whereby monitoring of a VMware vCenter or ESXi host via HTTP redirect would result in an error. Fixed an issue whereby unencoded special characters (such as | and &) in query parameters triggered errors in virtualization logs. Fixed an issue where API keys containing certain special characters or utilizing certain realms could fail to authenticate on Proxmox virtual platforms.

Server/Storage Device Support Improvements & Fixes

Collector	Description
Dell CMC (SSH)	Fixed an issue where some devices would fail to pass the collector selection step incorrectly.
Dell iDRAC (REST)	Improvements made to differentiate physical disk predictive failure events from standard component state problem events more accurately.
EMC DataDomain (SNMP)	Fixed an issue where Size Allocated and Provisioned Used metrics could be incorrectly calculated.
EMC Isilon (SSH)	Fixed an issue that could cause disk block size, size, and type attributes to not be displayed.
HP 3PAR (WBEM)	Improvements to now collect provisioned capacity on storage pools and predictive failures on physical disks. Fixed an issue where remaining capacity could show as a negative value on the Summary Dashboard on systems that had thin-provisioned disks and over-provisioned configurations.

Notes

Entuity recommends that all servers in a multi-server configuration run the same patch version. It is recommended to merge your deployed EMS project with the latest one in the patch after installation to ensure any fixes or new events/incidents within the EMS system are deployed.

Downloading Patches

Patches for all supported platforms are available from the Entuity FTP site, and the Product Downloads section of the BMC Support Central site (https://www.bmc.com/support/support-central.html).

The Entuity FTP site is arranged into separate directories for each version, operating platform, and patch number. Each directory also includes a readme file and any other relevant documents, including checksums, which you are advised to verify before applying each patch. Patches must always be applied via the Patch Installer, which will ensure they are applied in a consistent and reliable manner.

Access to the BMC patches on the Entuity FTP site requires a valid username and password that can be obtained from BMC Support. For added security, the FTP site requires connection via SFTP.

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