ENTUITY
SOFTWARE™

Entuity v22.0 Patch Notification P13

November 12, 2026

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Version 2026.11.12

We are pleased to confirm the availability of **patch P13** for **Entuity v22.0**, which has now been certified for customer use; further details of the benefits to be gained from this patch are set out in the table below.

Important Notes

Please note, this patch contains important security fixes for potentially critical issues. All Entuity users are strongly encouraged to update their Entuity servers immediately.

Entuity recommends that all servers in a multi-server configuration run the same patch version. It is recommended to merge your deployed EMS project with the latest one in the patch after installation to ensure any fixes or new events/incidents within the EMS system are deployed.

Latest Patch Details

Improvements and Fixes in P13

Please refer to the Knowledge Base on the Entuity Help Center for help and information on functionality added in this patch.

Functional Area	Description
Configure/Installation	The `vcruntime140.dll` dependency for MariaDB has now been included in the *entuity_home*`\lib` directory as part of the installation.
Device Support	The maximum number of session polls was reverted to 500 by default to prevent certain Linux Entuity servers from potentially running out of sockets for SNMP sessions.
Security Enhancements	Various security improvements.

Downloading Patches

Patches for all supported platforms are available from the Entuity FTP site. Access to the Entuity FTP site requires a valid username and password that can be obtained from Entuity Support. For added security, the FTP site requires connection via SFTP.

The site is arranged into separate directories for each Entuity version, operating platform and patch number. Each directory also includes a readme file and any other relevant documents, including

checksums, which you are advised to verify before applying each patch. Patches must always be applied via the Patch Installer, which will ensure they are applied in a consistent and reliable manner.

Support Contact Details	
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